



T & CL Services  
Works hard to achieve Dreams

# Privacy Policy of T & CL Services

## Introduction

This Privacy Policy describes how T & CL SERVICES ("T & CL", "we", "us" or "the Company") handles data collected from users accessing our website through [www.tnclservices.com](http://www.tnclservices.com) ("Site"). The data collection and/or processing takes place in accordance with the General Data Protection Regulation ('GDPR').

## Reasons for data collection

The processing of your personal data (i.e. any information that may allow your identity to be established by reasonable means; hereinafter: '**Personal Data**') is only necessary to contact you after you may have left an e-mail address for further information.

When you use the Site, you consent to the collection, storage, use, disclosure and other use of your Personal Data as described in this Privacy Policy.

We encourage our Users to read the Privacy Policy carefully and to use it to make informed decisions.

## What kind of data do we collect?

We collect two types of data and information from Users.

The first type of information is unidentified and unidentifiable information relating to one or more User(s), which may be made available or collected through your use of the Site ("**Non-Personal Data**"). We are not aware of the identity of a User from whom Non-Personal Data has been collected. The Non-Personal Data collected may include aggregated data about your use and technical data transmitted by your device, including certain software and hardware data (e.g. about the browser and operating system your device uses, your language preference, access time, etc.) in order to improve the functionality of our Site. We may also collect information about your activities on the Site (e.g. about the pages you have viewed, your browsing habits, clicks, actions, etc.).

The second type of information concerns **Personal Data**. This is individually identifiable information that can be used to identify a person, whether or not through reasonable effort. This type of information includes:

- Device Information: We collect Personal Data from your device. This data may include location data, IP addresses, unique identifiers (e.g. MAC address and UUID) and other information related to your activities through the site.
- E-mail addresses that you provide yourself for requesting information.

## How do we receive information about you?

We receive your personal data from various sources:

- When you voluntarily provide personal data to us in order to register on our Site;
- When you use or access our Site in connection with your use of our services

## What kind of data do we collect?

We do not rent, sell or share User information with third parties, except as described in this Privacy Policy.

We may use the information for the following purposes:

- Send messages about our services to you at your request after you have left your email address;
- For statistical and analysis purposes, to improve the site.

## User rights

You can:

1. Ask for confirmation as to whether or not personal data about you is being processed and access to your stored personal data, together with additional information.
2. Ask for an overview of the personal data you have voluntarily provided to us, in a structured, commonly used and machine-readable format.
3. Ask us to correct the personal data we hold about you.
4. Request us to delete your personal data.
5. Object to the processing of personal data by us.
6. Request us to restrict the processing of your personal data.
7. Lodge a complaint with a regulatory body.

However, these rights are not absolute and may be subject to our own legitimate interests and legal requirements.

If you wish to exercise any of the above rights or receive more information, you can use the details below to contact our Data Protection Officer ("DPO") via our [contact form](#) on the Site.

## Preserve

## Cookies

We use cookies when you visit our Site.

A "cookie" is a small piece of information that a website gives to your device when you view a website. Cookies are very useful and can be used for many different purposes. For example, they can help you navigate efficiently from page to page, by automatically activating certain features, by remembering your preferences, and by making the interaction between you and our services faster and easier.

The Site uses the following types of cookies:

- a. "**session cookies**" that are only temporarily stored during an internet session so that you can use the system normally. These cookies are deleted from your device when the browser is closed;
- b. "**persistent cookies**" that are read only by the Site, stored on your computer for a certain period of time and are not deleted when the browser is closed. These cookies are used when we need to know who you are for repeat visits, so that we can, for example, save your preferences for the next time you log in;

Cookies do not contain any information that can be used to establish your personal identity. You can delete the cookies by following the instructions of your device preferences, but if you choose to disable cookies, it may happen that certain features on our site do not work properly and your experience online may be limited.

We also use a tool called "Google Analytics" to collect information about your use of the Site. Google Analytics collects information about how often users visit the Site, which pages they visit, and so on. We use the information we receive from Google Analytics to improve our Site and services. Google Analytics collects your IP address on the day you visit sites, rather than your name or other information that can be used to establish your identity. We do not combine the information we have collected with the help of Google Analytics with personal data. Google's ability to use and share the information collected by Google Analytics about your visits to this Site is limited by the Google Analytics terms of use and Google's privacy policy.

## How do we protect your data?

We take great care to implement and maintain the security of the Site and of your information. No personal data is stored on the Site. While we take all reasonable steps to protect all data, we cannot be responsible for the actions of individuals who gain unauthorized access to or misuse our Site and we can guarantee, implicitly, explicitly or otherwise, that we will prevent such access.

## Transfer of data outside the EEA

Google Analytics may store the analytical data outside the EEA. This analytical data is only processed with countries approved by the European Commission as providing data

protection at an adequate level or we enter into a legal agreement to ensure data protection at an adequate level.

## Minors

We understand how important it is to protect children's privacy, especially online. The Site is not intended for or directed at children. Under no circumstances will we allow the use of our services by minors if they do not have the prior consent of a parent or legal guardian. We do not intentionally collect Personal Data from minors. If a parent or guardian discovers that his or her child has provided Personal Data to us without consent, he or she should contact us using the [contact form](#) on the Site.

## Updates or changes to this Privacy Policy

We reserve the right to periodically amend or revise the Privacy Policy. Material changes will be effective immediately upon publication of the revised Privacy Policy. The latest version is displayed in the "Last modified" section. Your continued use of the Platform after notification of such changes on our website will constitute your acknowledgement and approval of those changes to the Privacy Policy and your acceptance of the terms of those changes.

## How to contact us

If you have general questions about the Site or about the information we collect about you and how we use it, please contact us using the [contact form](#) on the Site.



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